

Chuck AMR: Case Study

GXO Empowers Retail & eCommerce Fulfillment

Leading 3PL integrates autonomous robots into retail operations in Europe and North America

Transportation and logistics provider GXO depends on flexible automation from 6 River Systems to meet retail and ecommerce demand, telling DC Velocity, "the technology uses machine learning to double productivity rates and to improve accuracy by as much as 40% over manual methods."

"Our successful collaboration with 6 River Systems in the US has led to a seamless roll-out of the robots at our UK sites. Based on our pilots with retail apparel, the system handles peaks in consumer demand with near-perfect accuracy by complementing the work performed by our employees. The enhanced employee engagement, efficiency gains and improved consumer order accuracy support the increasing demand in retail and e-commerce fulfillment."

- Gavin Williams, Managing Director, UK and Ireland, GXO

Accuracy

"We see about a 40% reduction in error rate. Reducing quality has a huge impact on customer service, and a huge impact on efficiencies. So that's had a tremendous impact on our overall efficiencies."

Solution At A Glance

CUSTOMER SINCE:

- 2018

SITES SUPPORTED:

- Multiple across the United States & Europe

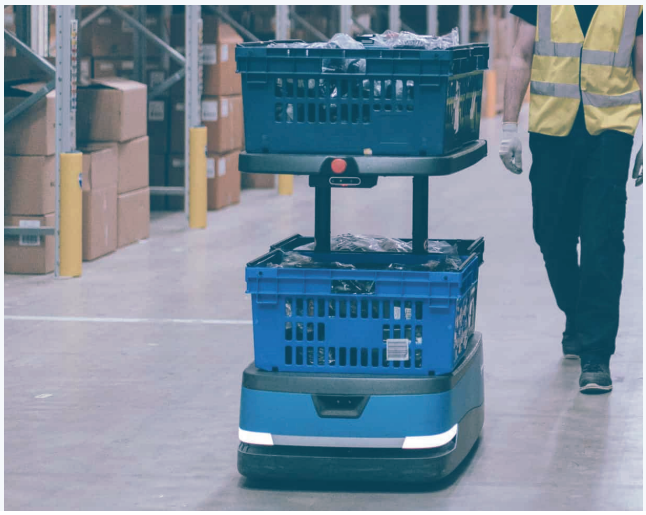
BENEFITS

- Throughput gains, increased accuracy, recruiting & retention
- 2x improved productivity
- 40% improved accuracy
- 80% reduction in training time

> "With the 6 River Systems solution we're seeing an 80% reduction in the actual time it takes to train someone. We can have temp people come in and really quickly get up to speed. We're also seeing a lift in retention of labor. With the removal of long walks and a lot of the physical work, the job is easier."
>
> - Steve Lewis, VP of Solutions & Strategy, GXO

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CASE STUDY:

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"It takes about 15 minutes to train someone on this and the associates feedback has been really fantastic. They feel like they're a part of robotics and this is the cutting edge of warehouse technology."

- Steve Lewis, VP of Solutions & Strategy, GXO

Scalability

"We can buy chucks in the peak season of retail and then as the peak ends, relocate them to other growth sites. Very mobile. You can move them between sites, which is a huge benefit for us on the 3PL side."

Products & Industries We Support for GXO

- E-commerce
- Apparel
- Manufacturing
- Spare parts
- Retail

Key Statistics

2X

Improved productivity

80%

Reduction in training time

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